

### COMMUNICATIONS STRATEGY

June 1st, 2023

## Communications Strategic Goals Short Term





## Long Term\* Strategic Goals

- POSITION ANDE as The INDISPUTABLE GLOBAL VOICE of the sector: "The leading Global network Supporting Small and Growing Business Ecosystems."
- MORE THAN DESIRABLE, Make it indispensable for ecosystem organizations to be part of the network, and for donors, "a strategic must" investing in it.
- SGBS ESSENTIAL ROLE in overcoming poverty and promoting prosperity, establishing consistent awareness.



\*TO BE DISCUSSED

and a guiding vision...

## Short Term\* Strategic Goals

- BUILD FOR THE FUTURE Position the Annual Conference as the place where the future of SGBs ecosystems is envisioned and created.
- MAKE IT INDISPENSABLE Beyond their desire to participate, member organizations should feel the urge to be part of the conference. Sponsors perceive their support as a smart, sound investment.
- STRATEGIC ACCELERATION Members have a better UNDERSTANDING of the significance of "accelerating action" toward achieving the SDGs, recognizing it as a strategic approach rather than the sole mission of ANDE.



# Focus on Immediate Goals

Elevate Conference Awareness and prestige through MEDIA COVERAGE from:

- MAJOR INTERNATIONAL MEDIA
- MAJOR REGIONAL& NATIONAL MEDIA
- SPECIALIZED MEDIA
- Double Social Media & Web KPI
- Observable members' engagement through reposting and member channels
- Increased Post frequency from weekly to daily
- Sold out registration tickets for the conference
- 50 Non-Members registered for the conference,
   and at least two of them became ANDE members



## Three Campaign Phases Rational & Emotional Story



## Campaign phases Narrative Arch



\_\_\_\_\_O The story we want our audience to hear 🗨\_\_\_\_\_\_\_

BEFORE
THE CONFERENCE
JUNE - SEPTEMBER 11

DURING
THE CONFERENCE
SEPTEMBER 12-14

3 AFTER
THE CONFERENCE
SEPTEMBER 15-30



#### THE CHALLENGE

ANDE is convening in Ghana, and it will be a historic milestone.

Your organization needs to be there.

SOMETHING NEEDS TO O-----

#### THE BATTLE EXPERIENCE

- Exchange of Ideas
- Networking
- Witnessing History
- Our Climax

SOMETHING IS CHANGING O----

#### THE RESOLUTION

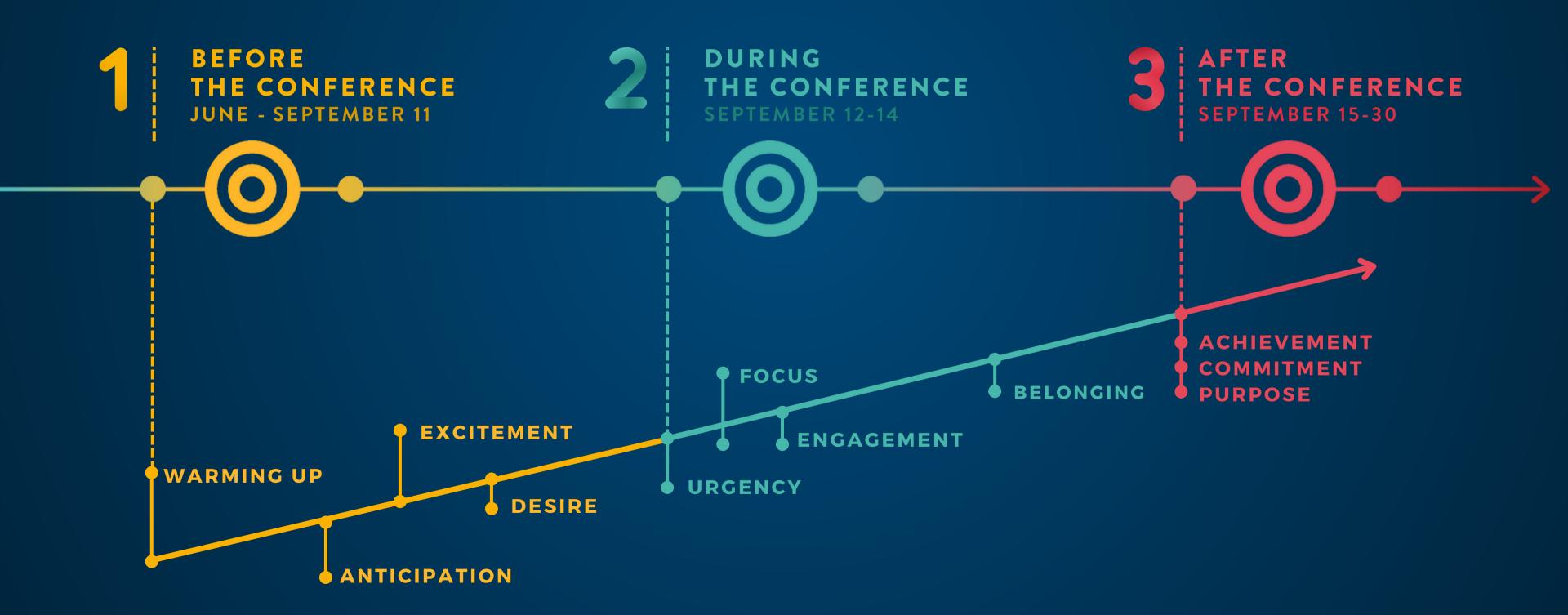
- Going back home
- Conclusions

SOMETHING CHANGED

## Campaign phases Emotional Timeline



What we want our audience to feel



## Content Strategy Key Messages





### PHASE 1

JUNE - SEPTEMBER 11

### THE CHALLENGE

WARMING UP



- GROWING ANTICIPATION
- BUILD EXCITEMENT
- CREATING DESIRE
- GENERATING A SENSE OF URGENCY



### PHASE 1 THE CHALLENGE

## If acting now, ANDE has a unique window of opportunity to make a substantial impact.

- ANDE is convening in Ghana. It's going to be a historic milestone, midway to the deadline for the SDGs in 2030.
  - Owhat "Accelerating action" means TO and FOR you?
  - What can my organization do?
  - Owhy be involved in SDGs' key areas?
  - What has ANDE done, continues, or needs to start doing to actively impact and defeat poverty?



### PHASE 1 THE CHALLENGE

## SDGs can help accelerate action against the tyranny of poverty.

- Achieving SDGs can be challenging, and some may believe they are unattainable, but it is always worth making an effort to try.
- SDGs are feasible and make business sense.
- SGBs have a unique role. Governments—and the U.N.
   —can set the goals but the drive of entrepreneurs in
   a friendly ecosystem are the crux of development.
- An exciting agenda with great information and interesting speakers to highlight a path for change.
- The trip to Accra and the experience it promises.



### PHASE 1 THE CHALLENGE

### Media Toolkit

Increasing Intensity



- Agenda Dissemination
- Themes Awareness (Before & After Final Agenda is ready)
- Countdown (Ticker on the Website)
- Members Quote Posts, start the conversation.
- Members' Video spotlight
- Members' voice memos (Mini Podcast Style)
- Speakers Profile
- O Press release (International, Regional, National)
- Op-ed
- Leadership/Experts Interviews



### PHASE 2

SEPTEMBER 12-14

### THE EXPERIENCE

FULL ENGAGEMENT



- "I'm having a good time exchanging with Peers, Experts, Industry Leaders, & Emerging Actors"
- "I'm witnessing History"
- "As a Member, I'm Living a unique EXPERIENCE"
- "I Belong Here"
- Our Climax



### PHASE 2 THE EXPERIENCE

### Media Toolkit

Read the Room, Keep the Bridges

- Live Streaming (to decide what will be on private and public channels -what to share openly and what is for members only)
- Members/ENTREPRENEURS' stories (videos)
- Video Snapshots for Social Media
- Online Polls
- Sessions Takeaways



## PHASE 3 SEPTEMBER 15-30 RESOLUTION



- Sense of Achievement
- Commitment to ANDE and its Mission
- Satisfaction with One's Contribution
- Sense of having Grown as a Practitioner
- To Be Continued...



## PHASE 3 RESOLUTION

### Media Toolkit

Emphasize achievement use momentum



- O Participants' Reactions & Reflections
- Press Release
- Closing Video
- Web Photo Gallery
- Chronicle
- Takeaways Presentation



# Owned Channels Immediate Term

- WEB PAGE
  - O AC Landing Page
  - Blog Posts
- SOCIAL MEDIA
  - LinkedIn (Driver)
  - Facebook
  - Twitter
  - Instagram
- EMAILS
  - Regular Newsletters
  - Special Announcement Blasts
  - Leadership Letters/Op-Eds
- ASPEN INSTITUTE WEB/SOCIAL MEDIA



## Graphic and Content Templates



## Campaign Identity

**G**G

Graphic identity is adaptable according to theme and visual context



# Social Media Templates

The chapters have access to a set of editable designs hosted in Canva both for Social Media graphics and video.













## Real Quotes Member & Experts

### 66

Human Voices—written or in audiovisual format—are more engaging and lend credibility to our message. multiple faces, genders, and national origins should be represented











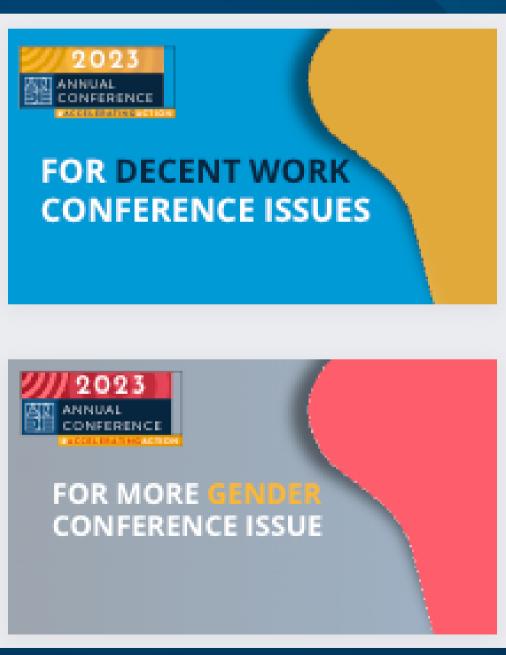


### Announcements

## Agenda, Speakers & News

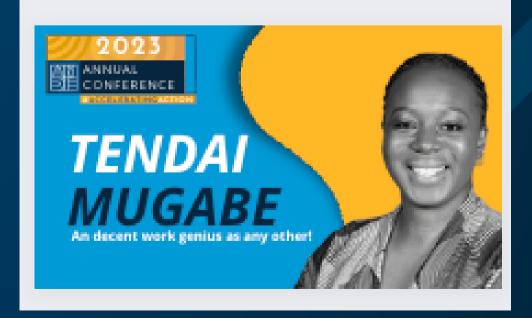
To grab attention, the visuals are designed and color-coded to carry a brief, impactful message which can be further emphasized through post's captioning.











## Assets & Analytics





LinkedIn is the go-to social media platform for professional and business interactions.



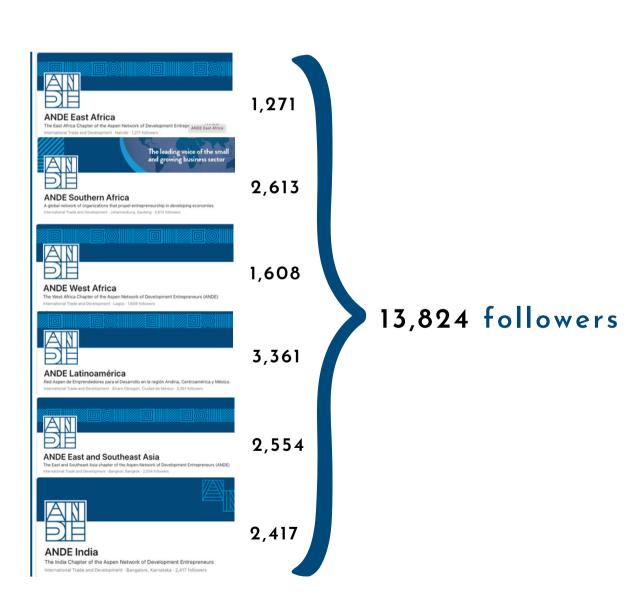


#### ANDE Assets



11,022 followers





#### Team Assets



#### Richenda Van Leeuwen - 1st

Executive Director (VP) at Aspen Network of Development Ent...
Washington, DC

☐ Experience: Aspen Network of Development Entrepreneurs - ANDE, Rocky Mountain Institute, and 14 more



#### Grace Wachori - 1st

Sustainability | Impact Management | Ecosystem Building | Entr... Kenya

1K followers

Talks about the decimenat and time actmose



#### Em Ekong · 1st

ANDE West Africa Regional Head - Building entrepreneurial ec...

■ Experience: Aspen Network of Development Entrepreneurs -ANDE, Center for Music Ecosystems, and 5 more



#### Sekai Chiwandamira - 1st

Extractive Industries Lawyer | Impact Investing I African Partne... South Africa

Experience: University of the Witwatersrand, Impact Investing SA, and 10 more



#### Rosemary Amondi . 1st

Regional Director East Africa at Aspen Network of Developme...

2: 869 followers



#### Lina Rossi Idarraga - 1st

Andean Chapter Head, Aspen Network of Development Entrep...

Bogota, D.C.

Experience: The Aspen Institute, Grupo Impacta, and 6 more



#### Pedro Martinez-Estrada . 1st

Head of Central America & Mexico at ANDE, Baylor grad & me...
Mexico

2 865 followers



#### José Mattos - 1st 🛅

Positivo impact | Green tech | Amazon | ESG | Sustainability | In... Belém, PA

2: 6K followers

Talks about #esg, #amazônia, #viafloresta, #biodiversidade



#### Salakjit Joy Munthamraksa - 1st East and Southeast Asia Chapter Head at Aspen Network of D...

East and Southeast Asia Chapter Head at Aspen Network of D... Bangkok

Experience: Aspen Network of Development Entrepreneurs ANDE, Mae Fah Luang Foundation, and 2 more



#### Sucharita Kamath (She/Her) - 1st

Chennai

2K follower

### Aspen & Partners Assets



#### The Aspen Institute

Non-profit Organizations Washington, District of Columbia

100K followers



#### **TechnoServe**

Non-profit Organization Management Arlington, Virginia

2: 66K followers



Juan Carlos Thomas . 1st

Global Entrepreneurship Director at TechnoServe Santiago

2K followers - Sucharita Kamath (She/Her), Richend connections



#### The Tony Elumelu Foundation

Non-profit Organizations Lagos, Lagos

295K followers



#### USAID

International Affairs
Washington, District of Columbia

2 2M followers

Job function ▼

Business Development · 330 (24.4%)

Finance · 131 (9.7%)

Community and Social Services · 70 (5.2%)

Media and Communication · 70 (5.2%)

Consulting  $\cdot$  56 (4.1%)

**Education** · 53 (3.9%)

Marketing · 53 (3.9%)

Operations · 51 (3.8%)

Program and Project Management · 43 (3.2%)

Administrative · 39 (2.9%)

Aggregated

Demographics

of LinkedIn members when they visit our page.



## 2

### Target Audience

They are already following us, and we just need to engage them. They are our "believers." We need to cultivate and develop them as potential "evangelists" to get more like them.



Industry -

Civic and Social Organizations · 110 (8.1%)

Business Consulting and Services · 100 (7.4%)

Non-profit Organizations · 90 (6.6%)

Higher Education · 67 (4.9%)

Financial Services · 53 (3.9%)

International Trade and Development · 40 (3%)

Education Administration Programs · 36 (2.7%)

IT Services and IT Consulting · 35 (2.6%)

Strategic Management Services · 33 (2.4%)

Professional Organizations · 27 (2%)

#### Visitor highlights @

1,354 Page views

Page views ▲36.4% 603

▲ 27.8%

Unique visitors

87

Custom button clicks

607

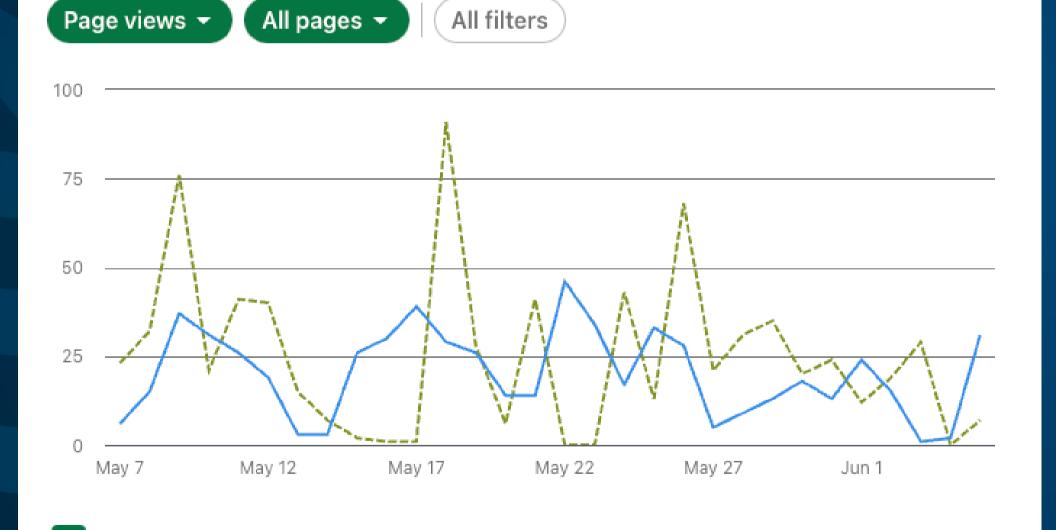
747

**▲** 19.2%

#### Visitor metrics @

Desktop

Mobile



## 3

### Benchmark

Traffic metrics for unique visitors and pageviews over time. Mobile metrics include LinkedIn native apps and mobile web browsers.

Unique visitors are calculated daily and are not duplicated over multiple days.



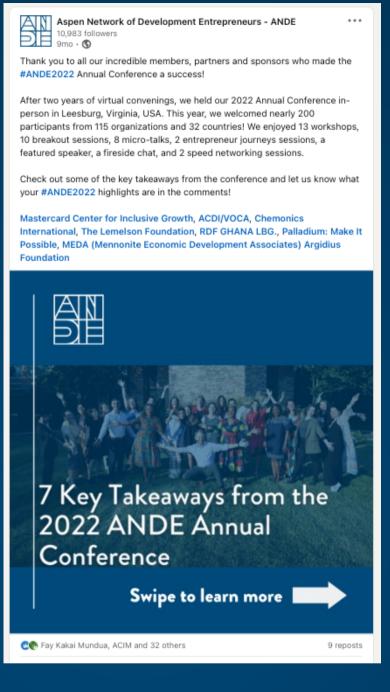


## Post Analytics Benchmark

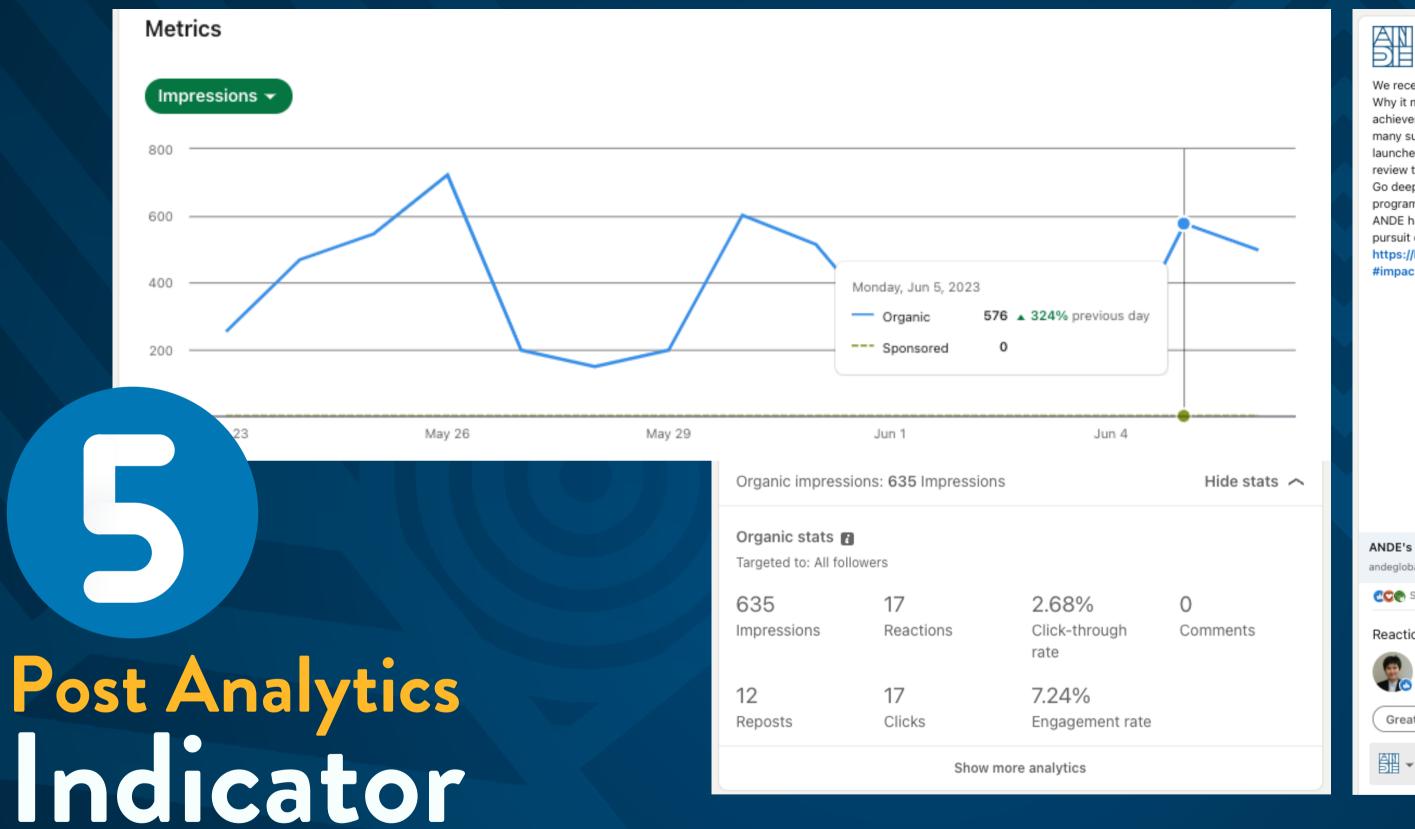
The campaign and events prior to the 2022 Annual Conference elevated impressions and engagement.

On September 29, 2022, a post-conference message was able to achieve the highest engagement rate, 4.7%. The post contained a slide presentation with 7 key takeaways.











By coordinating the launch of the 2022 Annual Report, we achieved a 7.24% engagement rate in just two days. This serves as a demo of what an intentional coordination of team effort could achieve.

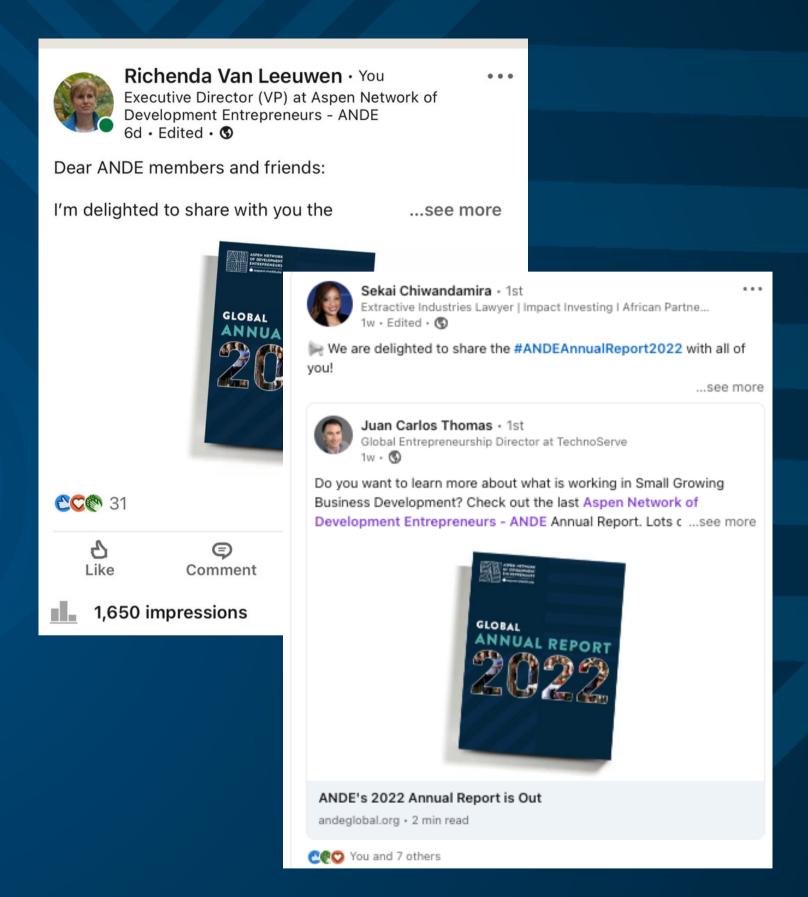




## The team's alternate threads performed even better.

### Indicator

The news and ideas presented in the report have been widely shared on ANDE's LinkedIn network, surpassing the sharing of any previous posts to date.





# LinkedIn Conversation Driver

- Focused on professionals and businesses
- Targeting capability
- Thought Leadership and Branding
- Facilitates light to complex Content Sharing and Engagement
- Existing Networking and Partnerships
- Potential for growth with the strategic target audience



### Apply best practices for LinkedIn Campaigns

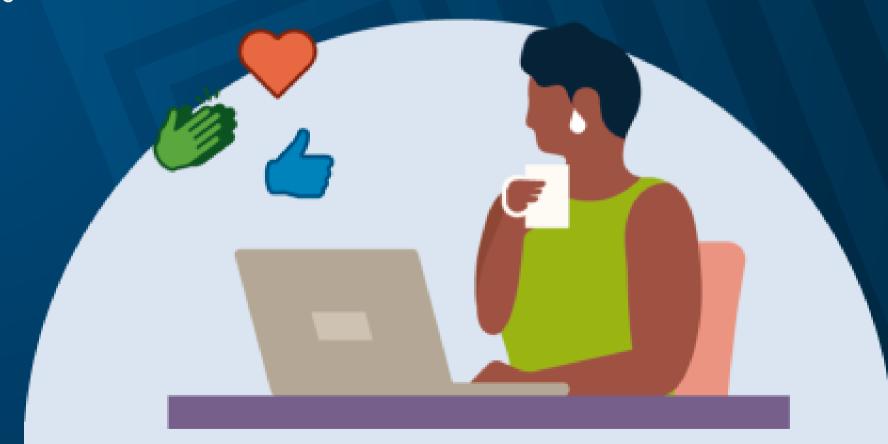
### ANDE can become LinkedIn Influencer

**Individuals in the team** already excel at LinkedIn and have a consistent presence on other social media channels. However, with a wealth of content available, our posting coordination can be more intentionally driven.

We can establish common best practices, helping individual members elevate their professional profiles and use ANDE's team strengths.

It's expensive and time-consuming to become a social media influencer with substance. For ANDE, it could be possible in LinkedIn if we follow and organic fine-tuning and create synchrony and deepen relationships with followers through interactive content.







#### MOST FOLLOWED PEOPLE ON LINKEDIN



NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS



#	ACCOUNT HOLDER	FOLLOWERS
01	BILL GATES	36,120,000
02	RICHARD BRANSON	19,770,000
03	JEFF WEINER	10,750,000
04	SATYA NADELLA	10,260,000
05	ARIANA HUFFINGTON	10,200,000
06	MARK CUBAN	7,630,000
07	TONY ROBBINS	7,300,000
08	MELINDA FRENCH GATES	7,220,000
09	JACK WELCH	<i>7</i> ,160,000
10	SIMON SINEK	6,540,000

#	ACCOUNT HOLDER	FOLLOWERS
11	DEEPAK CHOPRA	5,820,000
12	DANIEL GOLEMAN	5,730,000
13	JUSTIN TRUDEAU	5,490,000
14	GARY VAYNERCHUK	5,370,000
15	ADAM GRANT	5,030,000
16	ANTHONY J JAMES	4,070,000
1 <i>7</i>	NARENDRA MODI	3,940,000
18	BRENÉ BROWN	3,900,000
19	IAN BREMMER	3,800,000
20	KEVIN O'LEARY	3,760,000

People Follow People
LinkedIn influencers, mostly have an aspirational agenda of change aligned with ANDE's mission



**JAN** 2023

#### LINKEDIN AD REACH RANKING

COUNTRIES AND TERRITORIES WITH THE LARGEST LINKEDIN ADVERTISING AUDIENCES

NOTE: PLEASE READ THE IMPORTANT NOTES ON COMPARING DATA AT THE START OF THIS REPORT BEFORE COMPARING DATA ON THIS CHART WITH PREVIOUS REPORTS



#	LOCATION	TOTAL REACH	REACH vs. POP. 18+
01	UNITED STATES OF AMERICA	200,000,000	75.4%
02	INDIA	99,000,000	10.0%
03	CHINA	60,000,000	5.3%
04	BRAZIL	59,000,000	36.2%
05	UNITED KINGDOM	35,000,000	65.4%
06	FRANCE	26,000,000	50.7%
07	INDONESIA	23,000,000	11.9%
08	CANADA	21,000,000	66.9%
09	MEXICO	19,000,000	21.0%
10=	ITALY	17,000,000	34.0%

#	LOCATION	TOTAL REACH	REACH vs. POP. 18+
10=	SPAIN	17,000,000	43.0%
12	GERMANY	15,000,000	21.6%
13	AUSTRALIA	14,000,000	67.9%
14=	PHILIPPINES	13,000,000	1 <i>7.</i> 4%
14=	TURKEY	13,000,000	21.0%
16	COLOMBIA	12,000,000	31.1%
1 <i>7</i> =	ARGENTINA	11,000,000	33.3%
1 <i>7</i> =	SOUTH AFRICA	11,000,000	27.5%
19	NETHERLANDS	10,000,000	69.9%
20	PAKISTAN	9,300,000	6.8%

## Campaigns are Effective in Key Countries Pay ads reach performance is a reference to what organic content can achieve



## Grow Our Following

Leverage our network and lead the conversation by applying axioms:

What is new? Research —announcements...

Why it matters? Staff and members' reflections.

**Go deeper**. Essays by experts. Share readings and experiences on subjects related to the mission.





## Engage the Network in Interactive & Compelling Ways

LinkedIn Live and LinkedIn Events.

LinkedIn Groups.

Video Essays/Explainers/ Podcast style commentary

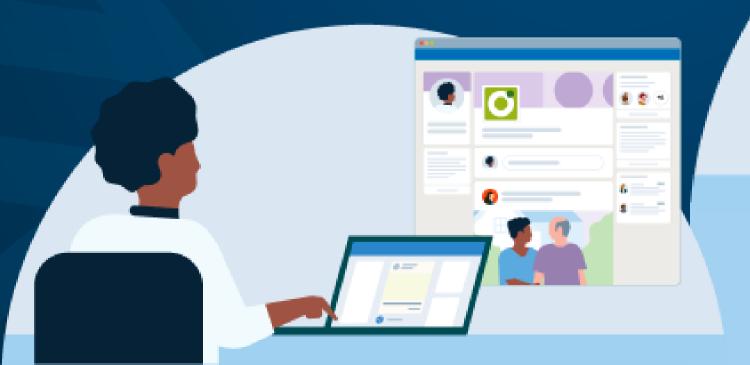
Members Video Spotlight

Staff stories

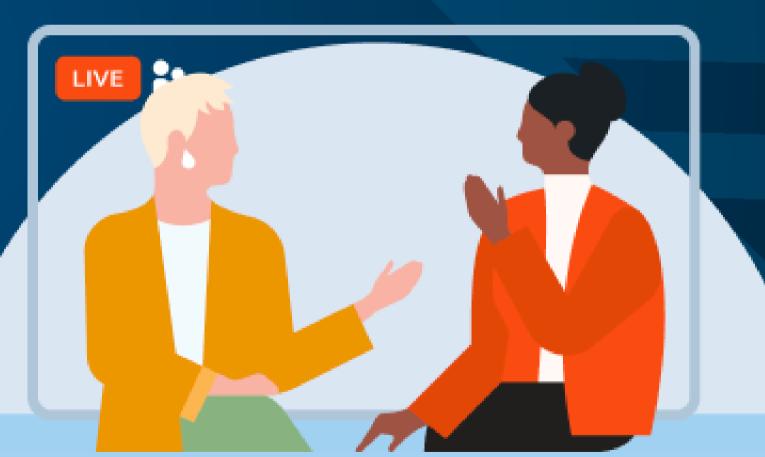
Video Updates

Webinars

Newsletters







## Engage Without New Content

Join conversations and tag trending topics connecting with the AC.

Search hashtags and keywords to find content and engage, creating segways to the AC agenda.

Engage with related LinkedIn groups and share knowledge base and archive content with their network.

Leverage content from other platforms and share LinkedIn content on our other platforms too.





## Team Building

We can build the capacity to work in real-time and pull a sound campaign for the Annual Conference.

#### We need to:

- Determine a budget for the campaign.
- Create an ad hoc comms team for the following roles:
  - Content writers and newsletter management
  - Producer for blog/web newsletter updates
  - Social media manager
  - PR/ Media, Partners, and Members' engagement
  - O Designer.
  - Video Edition.









## Thank You

### ANDE Communications

May 2023

Content By Roger Santodomingo Design By Clarissa Kramer